

Firmware Update Guide for TVR or IP Cameras

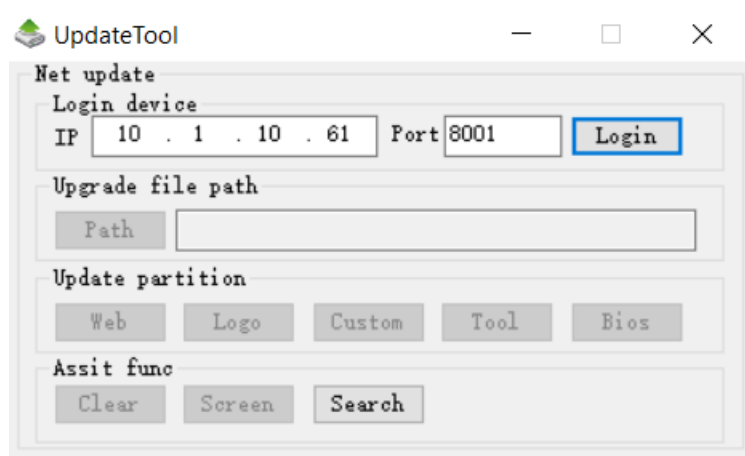
(Step 1) Connect to TVR/IP Camera with Update Tool

On the www.zuum.life website under the TVR/ IP camera model number, resource tab you can download the Update tool.

NOTE: This update tool is for Windows based computers only.

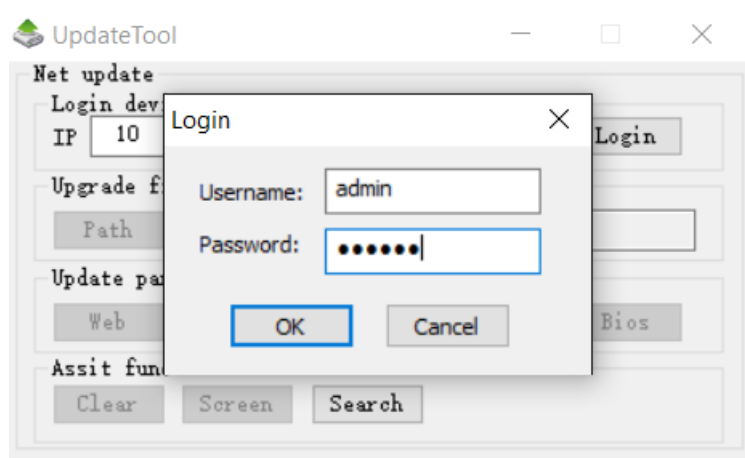
You must put the IP address of the TVR/IP Camera you are connecting to. See example IP in the below screen shot. For TVR you can log into it and go to network settings to confirm its local IP. For IP cameras on the network that are connected to the TVR you can log into TVR go to IP Channel Management then find your camera in the list. From this list, you know what number the IP camera is on like channel 8 and if added by UPnP it will be assigned by MAC address. In this case just click to the right where it says Advanced and then Front set. This screen will show you the IP cameras current IP address. You can also use APP's like Fing to see list of devices on your Network and determine IP address that way as well. **SIDE NOTE:** Assign your IP cameras ether by UPnP which will show MAC address instead of IP address or assign by static IP. Do not assign IP cameras to the TVR by a DHCP address. If router reboots you could lose connection to camera until TVR reboots from its maintenance schedule.

The next piece of information is the TCP port. The TCP port is set to 8000 by default unless someone changed the setting. If it has been changed in the TVR/IP Camera then whatever it was changed to would have to replace the 8000. In below example, it was changed to 8001. **NOTE:** In the TVR series you can find the TCP number under the Network section/Advanced Tab. For IP cameras, you would log directly into the IP cameras interface and go to Network Settings to confirm.



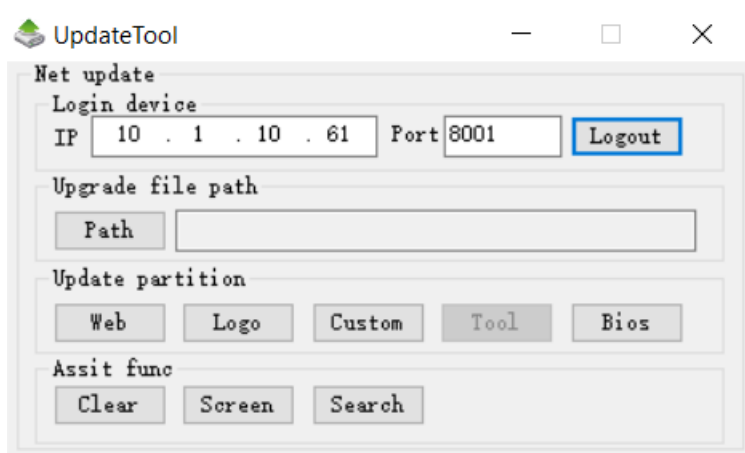
(Step 2) Log in to TVR/IP Camera

Once you select the Login button then the User Login screen appears. Place the Name of the admin person or by default the name is admin. Then place the passcode to the TVR/IP Camera. Click OK to accept.



(Step 3) Connected to TVR/IP Camera

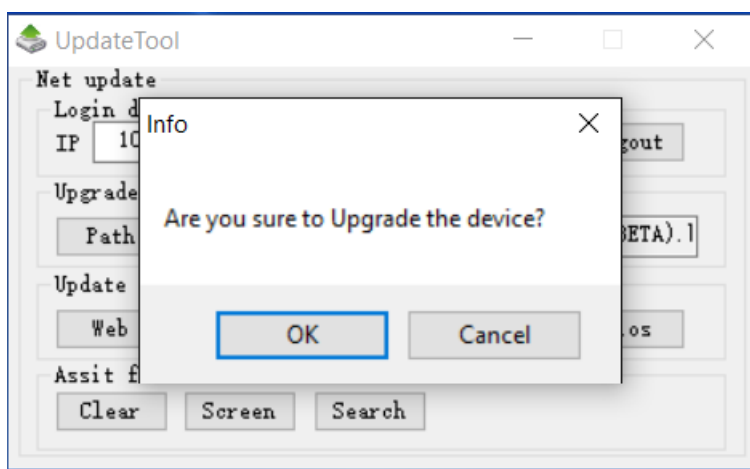
If your connection was successful you can tell by the Login button changing and now saying Logout as shown below in the screen shot.



(Step 4) Open Firmware Update File

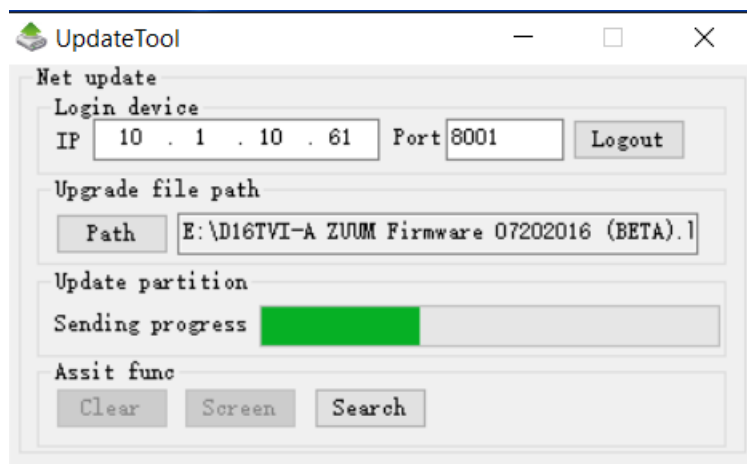
Now select your Firmware version that you will be updating too. You can drag the file onto the open file area on the screen or use the Open files button to search for the file. **NOTE:** Make sure you are selecting the correct file for the TVR you are updating. Meaning 8 channel TVR needs to have the file specifically for 8 channel TVR's. The file extension will end in .bin. You can see this in the below screen shot.

Once your Firmware file has been selected click the Bios button. **(NOTE: Please reconfirm you are using the correct Firmware for your model number)**



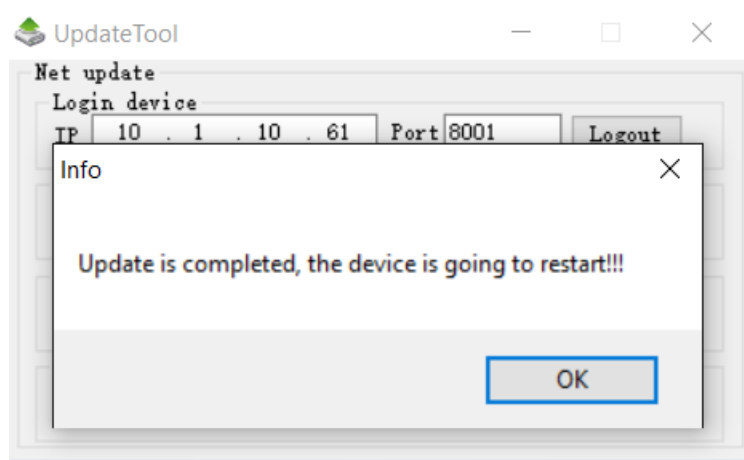
(Step 5) Update TVR/IP Camera with New Firmware

Once the Bios button has been selected you should see a progress bar as shown in the below screen shot.



(Step 6) Firmware Complete

Once the firmware has been successfully updated you will receive the below message on the screen shot. Note the TVR/IP Camera will auto restart automatically after this Firmware update. (Please allow a couple minutes for this) Once rebooted log in and test the TVR and make sure all settings are correct and TVR is working properly. **NOTE:** Pending your set up IP addresses could have changed. Reconfirm.



Do you Need Technical Support?

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If you are experiencing difficulties setting up this product, please call us for assistance 1-888-861-7351 or visit www.zuum.life

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